



**Flood Service Center / Policy Services**

Website: <https://assurant.floodpro.net/Login.aspx>

Phone: (800) 423-4403

Fax: (714) 712-3842

Service Hours: 6:00 AM to 4:00 PM MT

**Emails**

General Underwriting: [flood.service.center@assurant.com](mailto:flood.service.center@assurant.com)

Submit-for-rate: [submitforrate@assurant.com](mailto:submitforrate@assurant.com)

Rollovers: [flood.rollovers@assurant.com](mailto:flood.rollovers@assurant.com)

Agent / Broker of Record: [agencybrokerchange@assurant.com](mailto:agencybrokerchange@assurant.com)

**Mendota Flood Hotline**

Office: (800) 226-5309

Listen for the phone prompts for "Flood" and "Spanish Flood"

Email: [flood@mendota-insurance.com](mailto:flood@mendota-insurance.com)

**Mailing Address**

**American Bankers Insurance Company of Florida**

Flood Service Center

PO Box 4337

Scottsdale, AZ 85261-4337

**Claims Services**

Phone: (800) 423-4403 Option 3

Fax: (866) 892-3066

Email: [myfloodclaim@assurant.com](mailto:myfloodclaim@assurant.com)

Service Hours: 8:00 AM to 6:00 PM ET